

CSHS REGIONAL RESOURCE GUIDE – REGION 6
Avoyelles; Catahoula; Concordia; Grant; La Salle; Rapides; Vernon; Winn

Organization	Contact		Services/Information	Eligibility	Physician Referral
Advocacy Center www.advocacyla.org	Main Number (Spanish & Vietnamese)	800-960-7705	Legal assistance; Patient rights; no cost to families for legal representation	State funded for persons with a disability or elderly	No
Child Care Assistance Program (CCAP) www.dcfs.la.gov	Toll free	888-524-3578 888-LAHELPU	Child care assistance for children under 13	Financial criteria	No
Child Protection Investigation www.dcfs.state.la.us	State Reporting Hotline	855-4LAKIDS	Investigates child abuse and neglect concerns; Validates claims	Birth – 18 yrs	No
Children's Special Health Services (CSHS) www.dhh.la.gov/cshs	Main	318-487-5282	Regional sub-specialty medical clinics and/or care coordination	Financial Criteria; medical criteria Birth – 21 yrs	Yes MD provides dx
Family Resource Center	Located in Children's Hospital N.O.	504-896-1340	Information resources		
Dental Services (MCNA) www.mcna.net/	Main Number	800-494-6262	Dental Services	Medicaid Eligible * website for benefits	No
Dept. of Education - Exceptional Children Pupil Appraisal www.doe.state.la.us	Rapides Grant Avoyelles LaSalle Catahoula Concordia Winn Vernon	318-443-4572 318-627-3274 318-619-3299 318-992-5971 318-744-5727 318-336-5177 318-628-3913 337-239-1689	Special Education Preschool; Developmental Screens; ST/OT/PT	Ages 3 - 21 years Developmental Screening 3 – 5 yrs	No
Early Steps- (Easter Seals) www.dhh.la.gov	Main	318-442-6990	Developmental screening; Early intervention; ST/OT/PT	Ages birth - 3 years	No
Emergency/Disaster					
Am Red Cross www.cenlaredcross.org	Am Red Cross Toll free	318-442-6621 800-229-8191	Emergency assistance Vietnamese/Spanish Evacuation guides	Emergency need	No
United Way www.uwcl.org	United Way	211 318-443-7203	Resource link	Resource Referrals	
Dept of Family Services www.dcfs.state.la.us	Family Services	888-LAHELPU 888-524-3578	24 hr hot line-SSI; WIC; Medicaid; Food Stamps	Financial Criteria	
Families Helping Families at the Crossroads familieshelpingfamilies.net	Main Number Toll free	318-641-7373 800-259-7200	Information & Referral Education & Training Peer to peer support	No cost	No
Bayouland FHF Information Center www.blfhf.org	Family2Family Information Center	800-331-5570			
Food Stamps (SNAP) www.dcfs.state.la.us	Toll free	888-LAHELPU 888-524-3578	Food Stamps- Supplemental Nutrition Assistance Program	Financial Criteria	No
Health Insurance Marketplace www.healthcare.gov	Statewide – National Marketplace	800-318-2596	Health Insurance access	Financial Criteria	No
Louisiana Rehab Services (LRS) www.laworks.net/WorkforceDev/LRS/LRS_Main.asp	Regional Office Leesville	337- 238-6424 800-520-0581	Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No
Medicaid/Bayou Health Enrollment www.dhh.la.gov	BH/La CHIP La MOMS, TAKE CHARGE	877-252-2447 888-342-6207	24 hr automated service Vietnamese & Spanish	Financial Criteria La MOMS - Pregnancy and up to 60 days PP	No

RESOURCES for MEDICAL HOME CARE COORDINATION Region 6
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Organization	Contact		Services/Information	Eligibility	Physician Referral
Mental Health Services Community Services Offices www.dhh.la.gov	Avoyelles Leesville Pineville Crisis Lines *evenings, nights, weekends & holidays	318-253-9638 337-238-6431 318-484-6850	Mental Health Services; Addictive Disorders	Call for eligibility assessment	No
Crisis Lines- Caring Choices of Marksville		*800-654-1373 *877-500-9997	After Hours Crisis Counseling	Crisis	
Mental Health Support – Louisiana Federation of Families for Children's Mental Health www.laffcmh.org	Main Parent Line Toll Free	225-293-3508 800-224-4010	Information& Referral; Education, training and family mentoring for BH issues; Peer to peer mentoring thru 24 yrs	Parent, Caregiver & children/youth with emotional, BH/MH issues	No
Office for Citizens with Developmental Disabilities (OCDD) Community Services Office www.dhh.la.gov	OCDD	318-484-2347 800-640-7494	Cash Subsidy; Extended Family Living; ICF/DD Residential Services; Individual & Family Support; Support coordination; Supported living; Transition, Rehab & Voc services; Waivers	Developmental Disabilities criteria includes- Autism; MR; CP (severe); Epilepsy (severe)	No MD signs enrollment form
Central LA Resource Center on Developmental Disabilities (Alexandria)	Resource Center	800-584-8511	TA; DD Education; MH; Nutrition; OT/PT/ST		
Personal Care Services www.dhh.la.gov (Type: EPSDT)	PCS Number Toll free	225-342-9485 877-455-9955	Personal Care Services	Medicaid Eligible Ages birth - 21 years Medical Criteria	No- MD signs enrollment
Prescription Assistance- Partnership for Prescription Assistance	PPA	888-477-2669	Prescription Assistance Low/no cost	Financial criteria	No
St. Vincent De Paul	SVD	504-940-5031	Prescription Assistance	Financial criteria	
CENLA (CMAP)	CENLA	888-443-7494	Prescription Assistance	Financial criteria	
Wal-Mart walmart.com Target target.com Kmart kmart.com	Local area store	Call store	\$4-5/30 day supply Kmart \$10/90 day	No eligibility criteria* Low cost formulary	
Shriner's Hospitals for Children www.shrinershospitals.org	Shriner's	318-222-5704	Orthopedic conditions; Surgery; Therapy; Equipment	No out of pocket cost. *Must keep appointments	Diagnosis from MD
Social Security (SSI) www.ssa.gov	SSA Toll free	800-772-1213	Income for disabled Reapply , if denied	Medical Criteria	Diagnosis from MD
Transportation Medicaid/Bayou Health www.dhh.la.gov	Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare	855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1427	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Women Infants and Children (WIC) www.fns.usda.gov	National Referral line	800-251-2229	Food and formula assist nutrition education breastfeeding support	*Must keep medical appointments	Yes, MD signs app

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or Diagnoses. When in doubt – refer to the agency and they will determine eligibility.